Align with Patient Access & Interoperability final rule
Patient Access and Interoperability Service

Comply with federal requirements to improve patients' access to their medical data

The 21st Century CURES Act Centers for Medicare and Medicaid Services' (CMS) Patient Access and Interoperability final rule outlines the path to overcoming a long-standing issue in the U.S. healthcare system: transparent and holistic patient/member access to information.

The final rule puts patients first, giving them more control over their healthcare decisions by driving greater interoperability and data exchange across the entire healthcare ecosystem. While the HITECH Act sought to expand the use of EHR systems in the provider space and introduced patient portal capabilities, the limited push towards interoperability meant that most of these systems became silos of patient data. Most patients must use multiple portals based on the providers they see — primary care, specialist, etc. — with no consistency across the platforms.

The common thread across all these systems is often the payer. That is, each of the various points-of-care sends claims to a payer to which the member is assigned. By requiring the payer to provide a single access point for the individual that includes claims and clinical data, the patient is afforded a single, consistent and cohesive view of his or her healthcare information.

The Gainwell Patient Access and Interoperability (PAI) Service provides your agency with a full range of services to support the rule's requirements, including transforming data; developing Fast Healthcare Interoperability Resources (FHIR)-based API services for patients to access claims, formulary, clinical and encounter information; implementing provider directories; and publishing APIs.

Implementation options

The rule empowers patients by providing transparency into the cost and outcomes of their care and creates a mechanism to search for competitive care options. Patients will be able to use mobile apps for convenient access to records, which makes it easy for them to supply new care providers with their medical history.

Our service enables your agency to engage with members by leveraging the T-MSIS dataset you already collect and produce as required by CMS. This effective reuse of an existing dataset means that your agency can provide visibility to members without impacting current technology systems or burdening your already stressed workforce.

Benefits

- Supports final rule requirements for secure member access to their health history through federally required APIs

- Packages reusable, standardized API services for access by third-party apps

- Offers a flexible approach to implementation

- Delivers expertise in Medicaid data representation and access

- Improves modularity and interoperability

- Meets federal CMS regulations

#1
Provider of Medicaid services

~48M
Medicaid beneficiaries covered

gainwell

Gainwell's Patient Access and Interoperability Service offers an important alternative to current systems and methods states use to manage Medicaid services. The offering unites automation, standardization and process maturity.

Gainwell takes a modular approach to compliance with the PAI final rule by allowing you to choose the modules that provide the appropriate value. Our service lets agencies begin the transition from inoperability to interoperability in the Medicaid environment in any one of three stages. One is to achieve basic federal regulatory compliance for claims, provider and formulary data. The second is to begin upgrading agency capabilities by enhancing integration of clinical and other data types to improve care coordination and reporting. This option supports creating a longitudinal view of a member that can help to improve chronic care management, among other things. The final phase is to support patient care through enhanced member control, enabling robust population health management.

Whatever the implementation strategy, you benefit from using PAI to leverage and reuse standardized API and security processes. This transforms data into the FHIR standard and provides a member-centric repository that supports intelligent access to those data resources.

This intelligence allows members to delegate to other individuals upon which they are dependent and who are legally authorized to see their data — such as parents or medical power of attorney agents — the right to access their data, with proper controls, for secure and appropriate access.

Prepared for expansion

As a cloud-based platform, our service is designed to grow with the additional use cases that will undoubtedly come as CMS continues to learn and expand interoperability. Indeed, the initial required data under the rule represents only about 35% of the available data that could be shared.

As an established leader in this area, with expertise in Medicaid processes, information and access, Gainwell is positioned to help you meet the mandate with a flexible, platform-based strategy. Our service is built for data fluidity and can integrate with a variety of sources to gain greater insight into the needs of members, thus improving the delivery of care.

Contact us at
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About Gainwell

Gainwell is the leading provider of technology solutions that are vital to the administration and operations of health and human services programs. Gainwell is a new company with over 50 years of proven experience, a reputation for service excellence and unparalleled industry expertise. Gainwell offers clients scalable and flexible solutions for their most complex challenges. These capabilities make Gainwell a trusted partner for organizations seeking reliability, innovation and transformational outcomes. Learn more about Gainwell at **gainwelltechnologies.com**.